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To: U.S. based Delta Colleagues  
From: Rob Kight - Vice President, Compensation, Benefits & Services  
Subject: Delta to provide enhanced WorkLife services on June 1, 2009

On June 1, 2009, we're improving the WorkLife Services portion of our Employee Assistance Program (EAP). The EAP can help you live and work well when you need the extra support, and last year thousands of Delta employees and their family members used our great EAP services. Starting June 1<sup>st</sup>, pre-merger Northwest employees will transition to Delta's EAP, including WorkLife Services, administered by OptumHealth\*.

Delta's EAP provides U.S.-based employees and their family members with confidential, around-the-clock phone access to OptumHealth specialists who are trained to help with your personal concerns. These EAP specialists can also refer you and/or your family members for up to three, free one-on-one sessions to discuss your concern or situation with an EAP professional in your local community. In addition to these EAP services, you also now have access to an expanded WorkLife Services program that can help you with issues that take time away from your day - perhaps related to emergency child care, an aging parent, a legal matter, or some other stressful issue - and provide you with referrals to resources in your community that can help.

Your health and well being are your most valuable assets, and your home life is as important to us as your success at work. That's why any member of your household is also eligible to access these services. Together, these services represent an investment of over \$1 million dollars in Delta people and supports our flight plan to create a great place to work.

Remember that your records with EAP are kept strictly confidential and are not shared with Delta or anyone without your permission except as required by federal and state laws. OptumHealth EAP specialists are available 24 hours a day by calling 1-800-533-6939.

For more details on the program, please review the enclosed brochure or visit the EAP website on DeltaNet. Keep one of the detachable wallet cards with you and give one to a family member to help remind you what kind of assistance is available and how to contact the EAP and WorkLife services.

We know that our employees are the best in the industry, and when you're at your best, Delta is a better company. That's why we're continuing to invest in benefit programs and services that can help you live and work well.

Rob Kight  
Vice-President - Compensation, Benefits & Services

\* The Employee Assistance & Worklife Program is a confidential service provided by OptumHealth, a leading emotional health and wellness company that designs programs to help you live and work well. This letter and brochure were paid for by OptumHealth. OptumHealth Behavioral Solutions is a trademark of United Behavioral Health.